

Protean eGov Technologies Limited



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**Frequently Asked Questions (FAQs) on  
Inter Sector Shifting (ISS)**

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## **Inter-Sector Shifting (ISS) in NPS**

In the National Pension System, the PRAN allotted to the subscriber is portable across sectors. Therefore, subscribers can shift from one sector to another, such as one POP to another POP, one POP-SP to another POP-SP, one corporate to another corporate, UOS to Corporate, Corporate to Central Government, Government service to another State Government service, UOS to Central Government, and vice versa. The subscriber shall continue to use the same PRAN that was initially allotted.

Below is the FAQ which will help to get more clarity on ISS – Inter-Sector Shifting Process.

### **FAQ on Inter-Sector Shifting (ISS) in NPS**

#### **Q1. What is Inter-Sector Shifting (ISS)?**

**Ans:** Inter-Sector Shifting (ISS) allows an NPS subscriber to shift their NPS account across different sectors while retaining the same PRAN. To avail of this facility, the subscriber must submit the ISS-1 form to the target POP/Nodal Office. ISS forms are available on the NPS CRA website: [www.npscra.nsdl.co.in](http://www.npscra.nsdl.co.in).

#### **Q2. Does a subscriber need a new PRAN to shift from one sector to another?**

**Ans:** No, the PRAN is portable across sectors, and a new PRAN is not required.

#### **Q3. Can a subscriber shift the NPS account/PRAN only within a state or city?**

**Ans:** No, NPS accounts are designed to be portable nationwide. Subscribers can continue using the same PRAN regardless of their location.

#### **Q4. Can a subscriber shift the NPS account/PRAN from one employment to another?**

**Ans:** Yes, NPS accounts are portable across different employments, and subscribers can continue using the same PRAN.

#### **Q5. Which form is required for Inter-Sector Shifting?**

**Ans:** The ISS-1 form must be submitted to the target POP/Nodal Office to initiate the shifting process.

#### **Q6. Is intra-POP shifting allowed?**

**Ans:** Yes, subscribers can shift from one POP-SP to another POP-SP by submitting an ISS request.

#### **Q7. Is inter-POP shifting allowed?**

**Ans:** Yes, subscribers can submit an ISS request to shift from one POP to another.

**Q8. Can a subscriber shift the PRAN from one corporate to another corporate?**

**Ans:** Yes, subscribers can initiate the shift either offline by submitting the ISS-1 form to the employer or online by logging into the CRA system.

**Q9. What are the available modes to submit an ISS request?**

**Ans:** Subscribers can submit ISS requests through:

- **Offline:** By submitting the ISS-1 form to the desired POP/Nodal Office.
- **Online:** By logging into the CRA system using PRAN and I-PIN.

**Q10. What is the processing time (TAT) for an ISS request?**

**Ans:** ISS requests are processed within **T+1 working day** in the CRA system. However, if the PRAN belongs to a government sector, public sector unit (PSU), or public sector bank, the shifting request is completed only after authorization by the previous employer.

**Q11. Can a subscriber shift the PRAN from the eNPS sector to a POP?**

**Ans:** Yes, subscribers can shift their PRAN from eNPS to a desired POP.

**Q12. Can a subscriber shift the PRAN from a POP back to the eNPS sector?**

**Ans:** No, once a subscriber moves from eNPS to a POP, they cannot shift back to eNPS.

**Q13. Can a government sector subscriber shift their PRAN to UOS or the corporate sector?**

**Ans:** Yes, government sector subscribers can shift their PRAN to the desired POP or corporate sector as per their preference.

**Q14. Does the PFM & Scheme change when shifting to the corporate sector?**

**Ans:** If the corporate has a predefined default PFM/Scheme, the PFM and scheme will be changed in the CRA system within **T+2 working days**.

**Please note:** In the CRA system, redemption and investment of units occur only on working days (excluding Saturdays, Sundays, and holidays), known as **Settlement Days**. If a request is submitted after the cut-off time (10:00 AM) on a Settlement Day, it is considered for processing on the next working day.

For example: If a request is submitted on **January 2, 2023, at 11:30 AM**, it will be processed on **January 3, 2023**. Redemption of units will happen on **January 3, 2023**, and re-investment will occur on **January 5, 2023**. The new scheme preference will be updated on **January 5, 2023**.

*(Note: The cut-off time may change depending on settlement factors.)*

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